

# GENERAL LIMITED WARRANTY

## 1. Solar Leading Ltd. Factory Warranty

Solar Leading Ltd. warrants the on grid solar system components(except solar PV modules and grid tied inverter), including: Monitor, Mounting Brackets, DC Isolator, AC Breaker, Ground Earth Cable, PV Ground Earth Clamp, DC PV Connection Cables, MC4 Connectors.(COMPONENTS)

## 2. Start of Warranty Period

From the date of sale as shown on invoice from Solar Leading Ltd. or our distributors.

## 3. Warranty Evidence

To determine the warranty entitlement, please submit a copy of the purchasing invoice or a copy of the warranty certificate. The label on the device must be completely legible.

Otherwise, Solar Leading Ltd. reserves the right to refuse warranty services.

## 4. Warranty Claim Procedure

The procedure for a warranty claim must be coordinated with Solar Leading Ltd. This is the only way to ensure that the above mentioned warranty services will be provided free of charge for the CUSTOMER.

If, during the applicable Warranty Period, the buyer(warantee/customer discovers any defect in workmanship and materials and seeks to activate the Limited Warranty, then the buyer shall, immediately report the defect to Solar Leading by sending an email to [info@solarleading.com](mailto:info@solarleading.com) with the following information:

- (i) a short description of the defect,
- (ii) the Product's serial number,
- (iii) a scanned copy of the purchase receipt or warranty certificate of the applicable product

Upon buyer's notification, Solar Leading Ltd. shall determine whether the reported defect is eligible for coverage under the Limited Warranty. The product's serial number must be legible and properly attached to the product in order to be eligible for Warranty coverage. If Solar Leading Ltd. determines that the reported defect is not eligible for coverage under the Limited Warranty, Solar Leading Ltd. will notify buyer accordingly and will explain the reason why such coverage is not available. If Solar Leading Ltd. determines that the reported defect is eligible for coverage under the Limited Warranty, Solar Leading Ltd. will notify buyer accordingly, and Solar Leading Ltd. may, in its sole discretion, take any of the following actions:

- device repair at Solar Leading, or
- device repair on-site, or
- exchange for a replacement device of equivalent value with regard to model and age.

## 5. Warranty Conditions

When devices or components are replaced, the remainder of the warranty entitlement will be transferred to the replacement device and your entitlement will be documented at Solar Leading Ltd. You will not receive a new certificate. If the remaining warranty period is less than one year, you will automatically receive a full year for the remaining warranty period for the replacement device or component.

The factory warranty includes the costs to Solar Leading Ltd. for labour and materials incurred in Solar Leading Ltd. factory. All other costs, particularly shipping costs, travel and accommodation costs of Solar Leading Ltd. personnel for on-site repairs as well as costs of the customer's own employees are not included in the factory warranty.

Changes to the existing PV system, the building installation and the like, or any expenditure of time and the costs resulting from this are not covered by the warranty.

Due to technological advances, the possibility exists that a replacement or new device of similar value provided may not be compatible with the system monitoring or other components installed onsite. Expenditures and costs resulting from this are not covered by the warranty.

The replacement will be packaged appropriately for transport and shipped out within 2 working days. The defective device is to be packed in this same transport packaging for return transport to the distributor.

If the on-site service of re-installation is necessary, the end customer must negotiate with the distributors in advance. All warranty services during the warranty period are free of charge.

## 6. Scope of the Factory Warranty

Any damages that occur during the warranty period will be evaluated by Solar Leading Ltd. or a recognised distributor to define its scope and responsibility.

The factory warranty does not cover damage that has occurred due to any of the following reasons. The factory warranty does not cover damage that has occurred due to any of the following reasons:

- Transport damage
- Incorrect installation or commissioning
- Non-compliance with instructions listed in the user manual, the installation manual, or the maintenance modifications, changes, or attempted repairs
- Incorrect use or inappropriate operation
- Insufficient ventilation of the device
- Failure to observe the applicable safety regulations
- Force majeure (e.g. lightning, overvoltage, storm, fire, etc.)

This Limited Warranty does not cover cosmetic or superficial defects, dents, marks or scratches, which do not influence the proper functioning of the product.

Neither does it cover cosmetic defects which do not influence energy production.

Claims that go beyond the rights cited in the warranty conditions, in particular claims for compensation for direct or indirect damages arising from the defective device, for compensation for costs arising from disassembly and installation, or loss of profits are not covered by the manufacturer warranty, Solar Leading Ltd. is not subject to statutory liability. In such cases, please contact the company that sold you the device. Possible claims in accordance with the law on product liability remain unaffected.

Coverage under the Limited Warranty is subject to buyer compliance with the notification requirements and cooperation with Solar Leading Ltd. instructions. Solar Leading Ltd. sole obligation and the buyer's exclusive remedy for any defect warranted herein is limited to those actions expressly stated above. Such actions are final and do not grant any further rights, in particular with respect to any claims for compensation. Unless otherwise specified in an executed Agreement with Solar Leading Ltd., the Limited Warranty and related provisions set out herein are subject to Solar Leading Ltd. General Terms and Conditions, including, without limitation, the provisions thereof, which relate to disclaimer of warranties, limitation of liability and governing law and jurisdiction.

## 7. Other legal information

Other legal warranty or liability claims against Solar Leading Ltd. remain unaffected by this warranty.

Our General Delivery and Payment Conditions listed under "Legal information" on our website ([www.solarleading.com](http://www.solarleading.com)) also apply.

Previously valid warranty conditions are replaced by these conditions.