

LIMITED WARRANTY FOR GRID TIED INVERTER

1. Limited Product Warranty

Solar Leading Ltd. are authorized by GROWATT NEW ENERGY CO., LTD to administer warranty support for the Grid Tied inverter (INVERTER) ensuring that all products are free from defects in materials and workmanship under normal application, installation, use and service conditions.

2. Warranty Extensions

Solar Leading Ltd. offers a 5-year manufacturer warranty on all inverters as standard. It is possible to extend the warranty period to 10 years. If a claim is made, Solar Leading Ltd. bears the costs for original replacement parts, transportation and work undertaken. The extended warranty therefore protects against any fluctuations in price for the entire warranty period. In addition, free support is on hand from our competent and easy to reach hotline team for the entire duration of the warranty period.

3. Start of Warranty Period:

The warranty period will begin on the date of sale as shown on the invoice to the direct customer of Solar Leading Ltd. Should the CUSTOMER be unable to provide sufficient supporting documents Solar Leading Ltd. reserve the right to allocate a starting date of no later than 60 days from the date of production.

4. Warranty Evidence

To determine the warranty entitlement, please submit a copy of the purchasing invoice or a copy of the warranty certificate. The label on the device must be completely legible.

Otherwise, Solar Leading Ltd. reserves the right to refuse warranty services.

5. Warranty Claim Procedure:

The procedure for a warranty claim must be coordinated with Solar Leading Ltd. This is the only way to ensure that the above mentioned warranty services will be provided free of charge for the CUSTOMER.

If, during the applicable Warranty Period, the CUSTOMER discovers any defect in workmanship and materials and seeks to activate the Limited Warranty, then the buyer shall, immediately report the defect to Solar Leading Ltd. in writing at info@solarleading.com including the following information:

- (i) a short description of the defect,
- (ii) the Product's serial number,
- (iii) a scanned copy of the purchase receipt or warranty certificate of the applicable Product

Upon buyer's notification, Solar Leading Ltd. shall determine whether the reported defect is eligible for coverage under the Limited Warranty. The Product's serial number must be legible and properly attached to the Product in order to be eligible for Warranty coverage. If Solar Leading Ltd. determines that the reported defect is not eligible for coverage under the Limited Warranty, Solar Leading Ltd. will notify the CUSTOMER accordingly and will explain the reason why such coverage is not available. If Solar Leading Ltd. determines that the reported defect is eligible for coverage under the Limited Warranty, Solar Leading Ltd. will notify the CUSTOMER accordingly, and Solar Leading Ltd. may, at its sole discretion, take any of the following actions:

- device repair at Solar Leading, or
- device repair on-site, or
- exchange for a replacement device of equivalent value with regard to model and age.

6. Scope:

Any damage that occurs during the warranty period will be evaluated by Solar Leading Ltd. or a recognized distributor to define its scope and responsibility.

Damage to the inverter caused by the remaining components of the photovoltaic system or damage that impairs the function of the inverter, such as "flaws," are also excluded from the manufacturer's warranty.

No compensation is provided for lost power that has not been fed into the grid or for energy consumption that does not take place.

Due to technological advances, the possibility exists that a replacement or new device of similar value provided may not be compatible with the system monitor or other components installed onsite. Expenditure and costs resulting from this are not covered by the warranty.

7. Warranty Principles:

To provide better service for Solar Leading Ltd. end users, all Solar Leading Ltd. authorized distributors are requested to respond to end users' warranty claims, and the authorized distributors will replace any products or parts of the product during the warranty period proved to be defective in design or manufacture. The following cases will be excluded from the warranty (the Distributors are liable for investigation of the following):

- Warranty Card not being sent back to distributor or Solar Leading Ltd. modified or design changed or parts replaced not approved by Solar Leading Ltd.
- Modifications, changes, or attempted repairs and erased serial number or seals by non JFY technicians.
- Incorrect installation or commissioning.
- Non-compliance with the applicable safety regulations (VDE standards, etc.).
- Product has been improperly stored and damaged while being stored by the end user.
- Transport damage, Painting scratch caused by shipping pumping. Such damage should be declared to the insurance company as soon as containers are unloaded.
- Non-compliance with instructions listed in the user manual, the installation manual, or the maintenance instructions
- Abuse or inappropriate operation.
- Insufficient ventilation of the device.
- Relevant maintenance procedures have not been observed or performed to an acceptable standard.
- Force Majeure (e.g. lightning, overvoltage, storm, fire).

Claims that go beyond the rights cited in the warranty principles, in particular claims for compensation for direct or indirect damages arising from the defective device, for compensation for costs arising from disassembly and installation, or loss of profits are not covered by Solar Leading Ltd. warranty, insofar as Solar Leading Ltd. is not subject to statutory liability.

8. Other legal information

Other legal warranty or liability claims against Solar Leading Ltd. remain unaffected by this warranty.

Our General Delivery and Payment Conditions listed under "Legal information" on our website

(www.solarleading.com) also apply.

Previously valid warranty conditions are replaced by these conditions.